



Oracle Components Holdings Group
Unit 34 Greenway Business Centre
Harlow, Essex, CM19 5QE, UK
T +44 (0) 8450 22 23 24
F +44 (0) 8450 22 00 24
oraclecomponents.co.uk



Customers - The giving of “Gifts”

Every day we seek the support and appreciation of all our partners, and we know that you share our wish to increase the cooperative spirit between our companies. Relationships with our customers must be based on mutual trust, excellent communication and ethical conduct. We realise that such relationships ensure fair pricing, prompt deliveries and the highest levels of quality and dependability for the goods and services being purchased. Ultimately, the result is fair and impartial dealings with each other and the best value for money to you, our clients.

As we build our customer relationships, our Code of Conduct stipulates good ethics to avoid any possible misunderstanding or embarrassment, and prevents us seeking favouritism. Accordingly Oracle Components Ltd has strict rules governing the giving of certain gifts. For example our sales staff will not take advantage of your position to offer articles or services for personal use. However we do offer Promotional items of nominal value that are widely distributed by suppliers as long as there is no implication of accepting such items in return for orders.

Oracle Components Ltd believes that our companies share the same goal in maintaining the highest standards of business conduct. We look forward to continuing our working relationship in our shared business endeavours. We wish you and your staff a productive union with Oracle both now and in the coming months.

Should you have any questions please do not hesitate to contact us on 08450 22 23 24